

Arizona PIRG

Education Fund

Arizona Top Ten Consumer Financial Complaint Issues 2021 In the Consumer Financial Protection Bureau (CFPB) Public Consumer [Complaint Database](#)

Arizona PIRG Education Fund download of complaints in 2021 ranked by issue selected by the consumer to describe the problem they were having with a company in a complaint product category. (Note: we downloaded all 2021 complaints on 15 February 2022. Complaint totals for 2020 may change slightly if you download complaints today.)

		CFPB Product	CFPB Issue	Total Complaints
AZ	1	Credit reporting, credit repair services, or other personal consumer reports	Incorrect information on your report	1914
AZ	2	Credit reporting, credit repair services, or other personal consumer reports	Problem with a credit reporting company's investigation into an existing problem	1467
AZ	3	Debt collection	Attempts to collect debt not owed	727
AZ	4	Checking or savings account	Managing an account	450
AZ	5	Credit reporting, credit repair services, or other personal consumer reports	Improper use of your report	347
AZ	6	Mortgage	Trouble during payment process	286
AZ	7	Debt collection	Written notification about debt	242
AZ	8	Debt collection	False statements or representation	202
AZ	9	Credit card or prepaid card	Problem with a purchase shown on your statement	185
AZ	10	Debt collection	Took or threatened to take negative or legal action	161
TOTAL COMPLAINTS IN TOP TEN				5981
TOTAL ARIZONA COMPLAINTS 2021				7897
NATIONAL COMPLAINT TOTAL 2021				496028